We provide institutional coordination/knowledge/memory

We bring together the right people at the right time (planners as glue or catalyst)

We facilitate* the design process.

*(make easy)

We support end users, institution, each other.

We help

- develop a shared "big picture"
- orchestrate the design process
- take the working load off of end users and unit administrators (facilitate*

We provide quality assurance:

- point out common pitfalls
- provide a tracking system for issues and questions
- help with what questions to ask when during design

We manage budget, funding, and costs to keep project and resources matched

We provide a system for decision triage.

We are links, translators, liason between users and designers (What's fenestration?)

We help people feel comfortable about change and harnessing it for their benefit.

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PROJECT PLANNERS - WHAT NEEDS TO BE IMPROVED?

Missing links: Janet Lobue's list of items to not walk away from.

- furniture
- signage
- security
- A/V systems
- art

A viable budget template.

Improve the nature of PP/PM coordination (on capital projects, elsewhere)

Improve project review processes, internal and external.

Answer how to route

- questions
- small projects
- moves

- etc.

- Improve what was formerly called project handoff so that the joint is:
 seamless to outsiders.
 stronger than any other link: butt joint to scarf joint to finger joint diagram.

