

QuikPAY Service Advisory Board Meeting September 8rd, 2020

Attending: Mark McCulloch, Joseph Muennich, Stephen Mosley, Krista Borg, Michael Syljuberget, Joey Mitchell, Hanna Schneider-Lynch, Jim Bouse, Greg Cole, Chris Friedrich, Tim Louie, Angie Peatow, Stacy Williams-Wright, Shaymond Michelson

Minutes:

1. We discussed the various facets and uses we make of QuikPAY including;
 - a. ecommerce.uoregon.edu (Drupal UI and transaction reports),
 - b. listener.uoregon.edu API, (PHP Code and transaction reporting database)
 - c. Appworx GWRQPAY process which processes the QuikPAY End of Day file and updates Banner accounts.
 - d. Ebilling
 - e. Student account payments,
 - f. Undergrad and Grad application fee payments
 - g. Introduction, transcript, and advanced tuition, payments
 - h. Event registration and many other campus payments.
2. Everyone introduced themselves and their roles in supporting or using the service.
3. Mike shared that he runs GWRQPAY Tuesday and Friday morning, and our Drop Box is open for deposits from 9-11 Tues and Friday with plans to expand hours if needed fall term.
4. We discussed the purpose of the advisory board to optimize value the university receives from Nelnet Business Solutions QuikPAY, and to formulate a product roadmap.
5. Shaymond identified an event transaction reporting issue that needs to be addressed. Reporting solutions and needs vary. We will partner with the board members to improve reporting.
6. We discussed the Flywire service which is available to students and departments for accepting international payments (both wire transfer and credit card).
7. We committed to better documenting and communicating payment solutions available to campus.
8. We promised to reach out to Stacy for some specific payment needs.
9. Joseph suggested that we form sub groups to address ecommerce enhancements, reporting issues, and new listener API transition.
10. We committed to sharing the board charter and RACI diagram and meeting again in October.

Thanks All