Single-Use Accounts  
Supplier Overview  

Why Carry Receivables Longer Than You Have To?  

Single-Use Accounts (SUA) are the fast, easy, convenient way to get paid  

As the largest U.S. commercial card bank issuer* and one of the nation’s largest financial institutions, J.P. Morgan has a proven track record and expertise in card payment solutions such as SUA.  

SUA is an electronic payment solution that is processed like a credit card, streamlining the payment process for both you and your customers.  

Cash is the lifeblood of any business. Accepting SUA payments can help reduce days sales outstanding (DSO), saving you time and money in the process. They’re paperless, and they provide revenue assurance against bad debts. Plus, credit card transactions have been shown to be 31% less costly for suppliers to process.**  

When you are set up to receive SUA payments, your organization will benefit from:  
- Working capital gains via improved DSO  
- Detailed electronic remittance data that helps lower Accounts Receivable and check processing costs  
- Savings on credit and collection costs without the need to extend trade financing or track down payments.  

And, you’ll open the door for additional business as you become a stronger, more strategic partner to your business customers.  

How does SUA work?  

It’s easy. Each SUA is assigned a unique 16-digit virtual card number, which carries a credit limit equal to the invoice(s) being paid and remains active for a defined time frame. When your buyer approves your invoice for payment, we will send you a notification via secure email, an encrypted communication that contains the unique SUA number and complete payment information. You simply process the payment electronically through your merchant bank and the payment will be deposited into your bank account. SUA payments can also be provided by your customer over the phone or web.  

There is no technical effort required to enroll as a supplier. This solution is entirely independent of your invoicing and payment systems and does not require any on-site software. There is no additional cost for SUA payment acceptance; however, your existing merchant interchange fees will apply.  

We’re here to help  

Our SUA Connection supplier portal allows you to view and manage SUA payment information from any of your J.P. Morgan customers, and provides easy access to transaction and remittance data to help you streamline reconciliation and troubleshoot payment questions.  

We can also assist you via email at sua.supplier.support@jpmchase.com or at (877) 263-5184 (Monday through Friday, 8 a.m. to 6 p.m. ET).  

Alternative payment delivery available via website or phone  

How do you enroll?  

Start enjoying quick, seamless electronic payments with SUA today. If you already accept credit card payments, contact your customer directly to start receiving SUA payments immediately. If not, to set up an account, contact your merchant bank or our Supplier Support team at (877) 263-5184 or sua.supplier.support@jpmchase.com.  

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