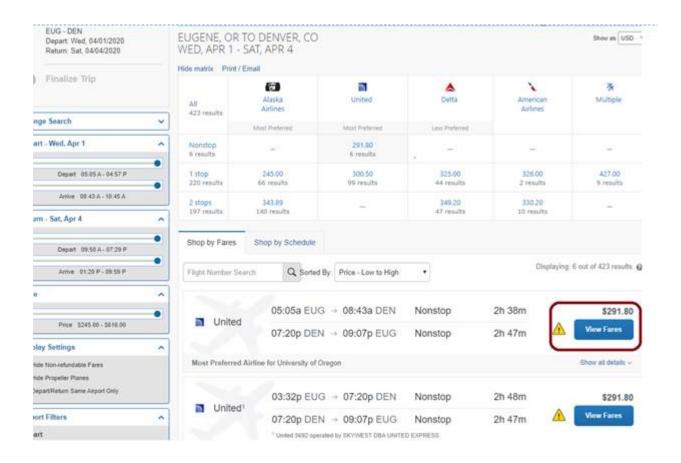
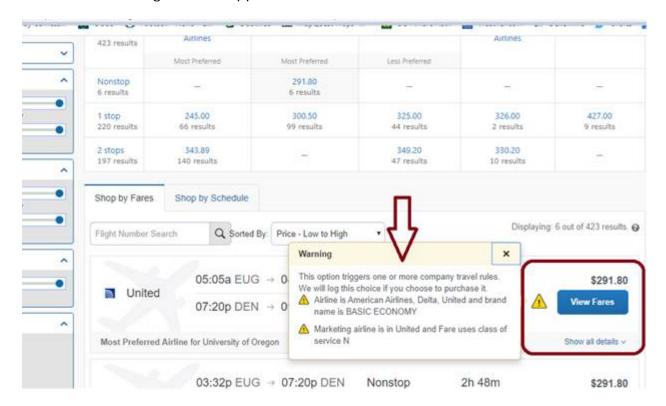
## Subject: Basic Economy Fare Display Enhancement

Good Morning UO Travelers and Delegates:

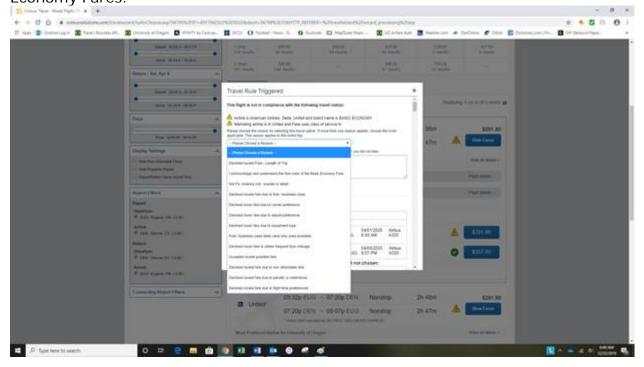
We have been working with our TMCs (UO Travel Agencies) to make purchasing Basic Economy (BE) fares more visible. In response, you will now see a yellow caution triangle when selecting a flight with a Basic Economy option:



This itinerary offers both a BE and a regular economy coach option. When selecting the BE fare, this dialog box will appear:



When the BE fare is chosen, the user must select an option from the dropdown menu to finalize the purchase, such as: "I understand and acknowledge the fare rules of Basic Economy Fares:



Basic Economy fares were introduced to the booking tool as a response to a small number of UO travelers who indicated that they required the ability to select this fare type. **Buyer Beware:** Please note these restrictions:

- MOST IMPORTANT: Absolutely no changes or refunds. Business travel often requires flexibility, if you do not travel on this itinerary, you will lose this ticket.
- No advance seat assignment additional fees required
- No checked and often no carry-on bags additional fees required
- No advance check in. Seat will be assigned after check in at the airport
- Check personal frequent flyer mileage point accumulation. Airlines differ
- No upgrades
- Passengers with Basic Economy tickets board last. No priority boarding

Do BE fares work for your department? We invite the feedback of UO travelers and delegates and thus far, all comments to BE fares have been negative, with no one offering positive feedback. Your feedback allows us to continue to work on improvements and enhancements. We look forward to hearing from you.